

Domain Group Profile

As life-long learning permeates each distinct sphere of our society, so the demands for educational institutions expand, grow and become increasingly more specialised. As the leading education specialists in Malta, Domain Group, provides specific programmes for all, ranging from basic introductory courses to qualifications of a post-graduate level.

Domain Group has evolved over the years and has now diversified into a number of area focused companies, each of which provides educational opportunities or related ancillary services, in a number of areas of education. At present the constituent parts of Domain Group include Domain Academy, English Domain, Computer Domain, and Domain Services.

1. Domain Academy

Domain Academy is an institute for further and higher education offering internationally recognised graduate and post-graduate courses in collaboration with a number of prestigious UK, UAE and European universities, including the University of Derby and the University of Hertfordshire and other institutions. Domain Academy is also the only private institute in Malta who is accredited to offer BTEC Edexcel programmes. Areas of academic study include: Accounting, Business and Finance, Health and Social Care, ICT and Computing, Hospitality, Law, Criminology, and Education. Domain Academy offers flexible study options; these include full time and part time courses, distance learning or blended learning.

2. English Domain

English Domain is a language school which offers courses in general English for all ages and levels. We also provide training in specialised areas for adults and professionals including Business English, English for the Oil and Gas Industry, English for the Aviation Industry and

English for the medical profession. English Domain also helps students wishing to sit for various exams such as Cambridge, IELTS and TOEFL exams necessary for University enrolment or future job prospects. Language training is also available for expats who are currently living in Malta and who want to learn both official languages of the country, English and Maltese. Students can join group sessions or more intensive one-to-one sessions. All English tutors are native speakers of the language. English Domain is accredited by both the English as a Foreign Language monitoring board (EFL) and Federation of English Language Teaching Organisations Malta (FELTOM).

3. Computer Domain

Computer Domain, offers numerous international industry recognised courses including specialised training in conjunction with partners such as Microsoft, Cisco, Linux, Sun, Oracle, EC-Council, Linux professional Institute (LPI), the ECDL/ICDL certificate and many more. In addition, short courses dealing with various subjects in the creative industry, such as photography, video editing and web design are also on offer at Computer Domain.

4. Domain Services

Domain Services, supports the educational sector by providing various services, products and solutions. These include e-learning solutions, eContent, interactive whiteboards, classroom management systems and school management systems. Domain Services is a fully accredited Pearson Vue and Prometric Testing Centre. As a testing centre it provides a wide range of international exams, mostly pertaining to the IT sector, including Adobe, Apple, Microsoft, Citrix and other exams from over a hundred international bodies or organisations.

5. The Student Experience

Like the Domain Group and the courses offered, our students are hugely diverse and each comes to us with different aims and targets in mind. We place a lot of importance on the learner; thus each course is flexible in order to mirror each individual's needs.

Our aim is to help students pave their way to success; we strive to broaden horizons for each student by providing exceptional levels of learning and maintaining a multi-cultural campus environment that encourages inclusivity and diversity.

All Domain Group courses are conducted by highly qualified and experienced members of staff within training facilities that are of excellent quality. Additionally, in order to create an environment conducive to learning, free WiFi is offered throughout the campus while simultaneously encouraging students to respect the environment by promoting an environment-friendly context.

Domain Group has a strong **student support services** ethos; our customer relationship staff makes sure that prospective students are given all the necessary information and are hand-held through the application and enrolment stage up until they become our students. In the case of foreign students who wish to join one of our programmes support is given in completing the application form, including any help required with obtaining a VISA.

We provide a meet and greet service for all students upon arrival. Once they start their course, individuals are provided with a local SIM card for ease of communication and a contact person who is reachable 24/7 in case any emergencies arise.

With regards to **accommodation** students have ample choice; they can either stay with a local host family, stay in a self-catering apartment or within various hotels. All

accommodation is within easy reach of the Domain Group premises as transport is provided to and from our institute.

Education is not just about the formal classroom element but is also made up of informal and non-formal type of **activities** where students are doing hands-on practical exercises or actively participating in leisure and fun activities. Domain Group organises many such activities for its students including cultural events such as theatre, visits to historical sites, sports events, festivals, film nights, beach parties, treasure hunts and much more.

We keep our offerings and ideas fresh and relevant by utilising the years of experience of our Board of Trustees which offers constant academic advice so as to improve our educational programmes and pedagogical methods and techniques. Our Board of Trustees is comprised of highly credible and widely experienced individuals in various sectors of education and industry.

6. Customised Solutions

Domain Group prides itself on being swift to adapt and provide solutions that fit the clients exacting requirements and budget. We listen to the clients' needs and create programmes that are specifically designed to aid you and your business to gain an edge, while always keeping in mind your employees' and your industry sector's particular circumstances and requirements. Course content, trainers and chosen learning environment are just a few of the elements we research thoroughly when devising customised solutions that will meet the exact requirements of our clients. We have delivered highly bespoke training programmes to many organisations with great success and are always on the lookout to give the best experience to our next customer.

7. Quality Assurance

Domain Group follows a stringent set of guidelines when it comes to Quality Assurance. Domain Group considers quality assurance to be a core component of its business model. Specific assurance procedures are implemented during the life cycle of our programmes to ensure the delivery of a superior and consistent product. These can be summarised under the seven areas identified in the European Standards and Guidelines for Internal Quality Assurance within Higher Education Institutions (abbreviated as ESG), namely.

Quality Assurance monitors regularly the performance of students both academically but also from a behaviour and attitude perspective. Students are required to be punctual, attend every lesson, participate in all sessions and exercises and respect other students through adequate behaviour. In cases where such regulations are not adhered to disciplinary action is taken in order to make sure that all students remain on track and successfully complete the educational programme they are following.

8. Corporate Social Responsibility

We are strong believers in giving back to society and being part of the greater community, both through our philanthropic endeavours, as well as through the organisation of numerous seminars and activities for educators and the public at large.

We believe that knowledge shared is knowledge gained for all and so our seminars seek to create a platform and space where educators are given the opportunity to share their experiences and best practices, resulting in a pool of knowledge that will ultimately improve the students' learning experience within the local education system.

9. Collaboration

Collaboration is a central value to Domain Group and we actively seek to create partnerships with both local and international entities in order to share best practices and work on projects in conjunction with various partners.

Our belief is that 'Together we are Better', and so we are in constant collaboration with students, academics, industry, stakeholders within the wider educational sector, as well as local and foreign partners. Our efforts to collaborate with anyone who can increase our value offering is of great benefit to students. We do not want to reinvent the wheel, rather, we work with other experts in the field to create quality programmes that students can follow with success.